Change management is a top strategy for state and local government employers to adapt to their workforce and hiring needs. They are modernizing their operations, revamping their hiring practices, engaging their employees, and using social media and updated branding to reach a younger, more diverse talent pool.

**PROJECTED EMPLOYMENT GROWTH THROUGH 2026**

Overall employment levels of most state and local governments positions are projected to increase; a few, such as clerical and corrections jobs, are likely to decline.

**LOCAL GOVERNMENT EMPLOYMENT CHANGE BY CATEGORY,** 2016-2026

Corrections, a subset of public safety, is projected to decline (-9.8% in state agencies and -5.8% in local agencies), along with industries impacted by automation. The clerical and parking sectors are projected to decline by 17% in local agencies.

Among specific positions, IT staffing is projected to keep pace with the broader trends for state/local employment; jobs such as application developers are likely to grow at a faster pace. Within the clerical category, executive secretaries represent the area of most notable decrease.

**STATE GOVERNMENT EMPLOYMENT CHANGE BY CATEGORY,** 2016-2026

Public employers face recruiting challenges due to low unemployment and the dearth of qualified candidates for many positions. Since 2009, the share of agencies identifying key positions as being hard to fill has more than doubled. For skilled trades, for example, the percentage expressing difficulty in hiring has risen from 1% in 2009 to 21% in 2018.

**2009-2018: HARD TO FILL POSITIONS (DETAIL)**
